

The Management of **BALKAN INTERNET EXCHANGED EOOD** hereby declares its **QUALITY, ENVIRONMENTAL AND INFORMATION SECURITY POLICY**, which has been communicated within the **COMPANY** and is accessible to interested parties.

**THE QUALITY, ENVIRONMENTAL AND INFORMATION SECURITY POLICY OF BALKAN INTERNET EXCHANGED EOOD** IS AIMED AT ENSURING HIGH QUALITY, ENVIRONMENTAL PROTECTION AND INFORMATION SECURITY IN THE PERFORMANCE OF ACTIVITIES RELATED TO **DATA TRANSMISSION AND INTERNET SERVICE PROVISION**, IN COMPLIANCE WITH THE REQUIREMENTS OF **CUSTOMERS** AND OTHER INTERESTED PARTIES.

For the implementation of this Policy, the Management of the **Company** directs its efforts in the following areas:

- Establishing the **Company** as a competitive provider of high-quality **data transmission and Internet service delivery**;
- Expanding the market share in the field of **data transmission and Internet service provision**;
- Meeting the requirements of interested parties and the applicable regulatory requirements related to the activities within the scope of the **Integrated Management System for Quality, Environment and Information Security (IMS)**;
- Efficient utilization of available material, human and financial resources in order to satisfy the requirements of **customers** and interested parties;
- Implementing effective measures for managing significant environmental aspects in order to prevent pollution;
- Ensuring completeness and integrity of information through proper management and storage of information assets;
- Ensuring secure communications through the establishment and maintenance of rules and tools governing access to information assets;
- Protecting information through authorization and restriction of access to information assets containing confidential information;
- Continuous improvement of the competence and motivation of employees;
- Strict compliance with applicable regulatory requirements and ensuring conformity of the IMS with the requirements of the international standards **ISO 9001:2015, ISO 14001:2015 and ISO/IEC 27001:2022**;
- Achieving continuous improvement of the processes of the **Integrated Management System for Quality, Environment and Information Security**.

For the implementation of these objectives, **BALKAN INTERNET EXCHANGED EOOD** has developed, implemented and maintains an **Integrated Management System** in compliance with the international standards **ISO 9001:2015, ISO 14001:2015 and ISO/IEC 27001:2022**.

As the **Managing Director of BALKAN INTERNET EXCHANGED EOOD**, I hereby

**DECLARE**

**MY PERSONAL COMMITMENT AND RESPONSIBILITY FOR THE IMPLEMENTATION OF THE ANNOUNCED POLICY.**

Date: 05 March 2026

Managing Director  
**Yavor Enev**